

## Appendix 5 Special Projects - Progress against corporate plan actions

	Update
Reduce sickness absence by an average of 3 days per employee per annum.	There has been much more emphasis on sickness management. Introduction of sick board.
Live the core values, behaviours and competencies.	Continuing to focus on team working, increased efficiency, effective communication with members of the public responding to enquiries quickly and efficiently. Proactive works planning.
Achieve Customer Charter standards	See appendix 7
Reduce cost of grounds maintenance service by at least £300,000, while maintaining or enhancing the quality of service	Achieved and exceeded.
Complete a procurement exercise into the potential outsourcing of the grounds maintenance service 2012	This project is well under way. The specification is already in draft format. The project team has been established and the project timetable is in place. The OJEU Notice has been placed and shortlisting will take place at the end of January.
Increase useable capital receipts	<ul style="list-style-type: none"> <li>• The new pool feasibility study was considered at the December Cabinet meeting and the recommendations of the consultant were endorsed. The project now forms part of the wider Princes Parade project;</li> <li>• Cabinet considered the Princes Parade project in December and resolved that the project should continue to the 'initial options' phase;</li> <li>• The conversion works for land off Range Road are complete and negotiations on the disposal of the site are ongoing;</li> <li>• Initial discussions with the adjoining land owner have taken place for Kitewell Lane with a view to increasing value;</li> <li>• One site at Lydd has been sold; another site is being negotiated.</li> </ul>